

Education Department Internship

Objective:

Our internship will provide applicants the experience and confidence to provide educational content for audiences of all ages and backgrounds. Interns will gain experience in public speaking and program development, along with unique training in animal handling for various educational programs.

Tasks/Assignments:

- Mandatory Orientation held on-site at scheduled date.
- San Diego Zoo Global Academy Training: Zoonoses & Biosecurity, Animal Welfare, Interpretation, etc.
- Discovery Carts: Educational content for a selection of exhibit spaces, proper handling, and care of biofacts, development of new content for additional topics or exhibit spaces.
- M&T Bank Shark & Ray Bay Training: Animal information, educational content, touch pool interaction and oversight.
- Animal Handling Training: marine invertebrates & freshwater turtles.
- Assisting and executing educational programs such as field trips, outreach, homeschool, day camps, etc.
- Public programming: Meet the Expert, Penguin talks, and other paid programming.
- Intern Project: prepare a proposal for a school program or public presentation. Detailed description of program, list of supplies, and a formal presentation of the proposal.

Other Duties:

- Assist in interpretive coverage of public spaces throughout the Aquarium.
- Assist with setup, delivery, and break down of programs.
- Assist with offsite programs including fairs, festivals, and outreach as needed.
- Ensure all public spaces are clean and presentable.
- Answer phones as needed; follow-up with reservations.
- Always provide friendly and helpful customer service.

Qualifications for internship:

- Minimum of a college junior in a Biological or Environmental Science related field- recent graduate preferred.
- Enjoy working with the public, with an emphasis on customer service- customer service experience preferred.
- Capacity to learn complex tasks quickly; attention to detail; strong problem-solving abilities.
- Ability to work independently and in a group.
- Ability to relate to the public in a cheerful positive manner- strong communication skills preferred.
- Must be able to pass a background check if needed.
- Must be able to lift 50 lbs. Please inquire about reasonable accommodation.
- Must be available to work at least 3 days per week and complete a minimum of 200 hours (on site) over a timeframe of at least 13 weeks. One scheduled day must be on a weekend (Friday, Saturday, or Sunday)

Availability:

- Fall (late August- December)
- Winter (late November- January)
- Spring (late January-May)
- Summer (late May-August)

*Start/end dates may be flexible based on school schedules

Application Deadlines:

- Fall: July 15th
- Winter: October 15th
- Spring: December 15th
- Summer: March 1st

Interested candidates should apply online at aquariumofniagara.org including a resume and cover letter. Applicants may be requested to submit a letter of recommendation. All interns must also attend an orientation session before the start of the program.

For more information or questions, please email Autumn Syracuse at asyracuse@aquariumofniagara.org